

AIRPORTNEXT SURVEY RESULTS

Assessed Variables*	Overall Score (Out of 5)	Passenger Takeaways*
 Community Support	3.3	➤ LIT respects the importance of minimizing noise impacts on their neighbors ➤ LIT is a good partner in promoting long-term goals for the greater community ➤ LIT promotes the region's community values
 Terminal	3.6	➤ Walk distances at LIT are acceptable ➤ Signage, wayfinding, and flight information displays make it easy to navigate ➤ The check-in process and baggage drop-off are quick and reliable
 Transportation Access	3.2	➤ The roadway signage is easy to navigate ➤ LIT has convenient pick-up and drop-off areas for taxi and bus services ➤ LIT has convenient pick-up and drop-off areas
 Economic Development & Tourism	3.8	➤ LIT is an important contributor to overall economic impact to the region ➤ LIT has the support of local business leaders ➤ LIT has a positive impact on attracting new jobs and businesses to the region
 Security	3.5	➤ LIT has quick and reliable security wait times ➤ It is easy for passengers to get through security ➤ There is adequate staffing for security



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*Sample Survey Findings